

Joey Nelson
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Chapel Hill, NC

I am a SaaS engineering leader focused on building teams that help people grow.

SolarWinds – Morrisville, NC July 2018 – Present

Senior Engineering Manager

Leading the Platform Experience team. We are a global, distributed, and mostly remote team designing and building the UI platform and core features for the next generation of SaaS observability software.

- Led ground-up rewrite/rollout of new Papertrail event UI. We developed a React/GraphQL application stack now serving as the foundation for new initiatives.
- Worked with the team to implement and iterate on SDLC and lightweight scrum process.
- Leading hiring efforts as we aggressively scale out the team.

UserVoice – Raleigh, NC February 2012 – June 2018

Director of Engineering Operations
Engineering Manager
Software Engineer

Grew from engineer to executive leader as we scaled the engineering org at a maturing startup.

- Coordinated infrastructure, reliability, and performance efforts across the engineering team.
- Developed SDLC with team, led engineering aspects of SOC 2 and GDPR compliance.
- Built onboarding framework for engineers and eventually led engineering hiring efforts.
- Drove cultural change by establishing personal development as a core function of our team.
- Procured original NBA Jam arcade cabinet for office, defeated all 32 teams, achieved #1 rank.

GO Interactive – Pasadena, CA January 2008 – February 2012

Senior Software Engineer

Built web apps and scalable data systems as 50% of a 2 person dev team at our tiny startup. Key projects:

- Distributed Twitter listener network to provide real-time commentary of sporting events
- Backend for a daily fantasy sports game featuring real-time stats
- RSS crawler indexing 1MM+ blogs daily, identifying notable blog posts based on comments/links

Snap.com – Pasadena, CA January 2005 – December 2007

Developer
QA Engineer

- Built rapid prototypes, web applications, backend tools and interactive widget infrastructure.
- Built an automated Watir/Ruby test suite that allowed a small team to test enormous products.

Education

University of North Texas: BA – Radio, Television & Film, 2000–2004 ͡_(\ツ)_/͡

Other things

- Wavparty: Sounds for music makers
- Tron F. Kennedy: Weird music
- Making pizza
- Eating pizza
- Pizza

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